

PROGRAMME SPECIFICATION

Bachelor of Arts with Honours (Fnd) in Marketing

Awarding institution Liverpool John Moores University

Teaching institution LJMU UCAS Code N501 JACS Code N500

Programme Duration Full-Time: 4 Years, Sandwich Thick: 5 Years

Language of Programme All LJMU programmes are delivered and assessed in English

Subject benchmark statementBusiness and Management 2015Programme accredited byThe Chartered Institute of Marketing

Description of accreditation Accredited by The Chartered Institute of Marketing (CIM) for

the purpose of gaining CIM qualifications through the

Graduate Gateway.

Validated target and alternative exit awards Bachelor of Arts with Honours (Fnd) in Marketing

Bachelor of Arts with Honours (SW) (Fnd) in Marketing

Diploma of Higher Education (Fnd) in Marketing

Diploma in Higher Education (SW) (Fnd) in Marketing

Certificate of Higher Education (Fnd) in Marketing

Programme Leader Jack OFarrell

Educational aims of the programme

BA (Hons.) Marketing with Foundation programme aims to produce graduates who have:

Studied and applied business theories, models and techniques and issues rigorously and who have the necessary practical skills needed within the dynamic marketing and business environment.

Obtained the knowledge and skills required for a successful career in business or to undertake further academic study.

Developed the personal and key skills to enable them to work effectively on their own and within teams and to be able to meet the challenges of working in a changing world.

Applied their skills and knowledge in a work situation through completing a one year sandwich placement. The placement years seeks to enhance the intellectual skills needed to develop and embed a positive attitude to lifelong learning.

Fully engaged with the Career Smart programme and have the ability to reflect on challenging and successful experiences to enhance their professional development.

Demonstrated the development of employability skills by the completing of a self-awareness statement.

Complied with the QAA General Business and Management Subject Benchmark (2015), published as part of the national academic infrastructure and with the CIM Professional Diploma in Marketing Standards and IDM standards.

Alternative Exit/ Interim Award Learning Outcomes - Certificate of Higher Education (Fnd)

A student who is eligible for this award will be able to:

Use a range of appropriate business software in a marketing context.

Describe the structure, functions, processes and management of business organisations.

Apply basic quantitative techniques to marketing problems.

Understand the issues of marketing in the wider business context.

Understand the intergrated marketing communications tools.

Understand the foundations of marketing.

Alternative Exit/ Interim Award Learning Outcomes - Diploma in Higher Education (SW) (Fnd)

A student who is eligible for this award will be able to:

Analyse the structure, functions, processes and management of business organisations.

Analyse the principles of marketing and the role it plays within a wider business context.

Identify the internal and external influences on consumer behaviour.

Critically analyse the effects of corporate social responsibility on the marketing orientated firm.

Analyse the importance of relationship marketing for successful strategic growth.

In addition to the learning outcomes listed for the Diploma in HE, students who obtain the alternative Sandwich award will also gain experience in the application of skills and knowledge in a work situation through completing a one year sandwich placement.

Alternative Exit/ Interim Award Learning Outcomes - Diploma of Higher Education (Fnd)

A student who is eligible for this award will be able to:

Analyse the structure, functions, processes and management of business organisations.

Analyse the principles of marketing and the role it plays within a wider business context.

Identify the internal and external influences on consumer behaviour.

Critically analyse the effects of corporate social responsibility on the marketing orientated firm.

Analyse the importance of relationship marketing for successful strategic growth.

Students sucessfully completing a year long industry placement are entitled to the award of Diploma in Higher Education (SW)

Target award Learning Outcomes - Bachelor of Arts with Honours (Fnd)

A student successfully completing the programme of study will have acquired the following subject knowledge and understanding as well as skills and other attributes.

A student who is eligible for this award will be able to:

- 1. Describe, analyse and evaluate the structure, functions, processes and management of business organisations.
- 2. Understand the role, including social and ethical dimensions, of marketing in business and its implications for the organisation.
- 3. Apply the marketing concept and philosophy to private, public and not-for-profit sector organisations.
- 4. Utilise marketing and business research to improve customer communications and analyse and interpret written, visual and graphical data.
- 5. Recognise the importance of collecting relevant data, and the variety or information sources, both primary and secondary.
- 6. Demonstrate knowledge of the marketing communications tools and the need for integration.
- 7. Analyse the leading issues in global marketing
- 8. Apply a range of theoretical concepts to practical organisational or industry sector issues or problems relating to the marketing discipline.
- 9. Appreciate the fundamentals of strategy formation and planning.
- 10. Understand and evaluate the digital economy and its marketing implications.
- 11. Identify issues and formulate appropriate methods of investigation and evaluation.
- 12. Select and synthesise information from a variety of sources.

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- 13. Apply theoretical concepts and practical techniques to the solution of complex problems.
- 14. Analyse, evaluate and interpret quantitative and qualitative data and digital metrics.
- 15. Utilise judgement to draw appropriate conclusions and make recommendations.
- 16. Plan, conduct and produce a research project report.
- 17. Utilise appropriate IT software and critically evaluate internet sources.
- 18. Apply problem solving and decision-making skills in a variety of theoretical and practical situations.
- 19. Conduct research into marketing and business issues, utilising research methodologies.
- 20. Act entrepreneurially to generate, develop and communicate ideas that are persuasive.
- 21. Demonstrate digital web skills and website development.
- 22. Communicate effectively with a wide range of individuals utilising appropriate media.
- 23. Work effectively on his/her own and as part of a team.
- 24. Manage time effectively by learning to plan and prioritise their work in order to meet specified deadlines.
- 25. Learn independently in the spirit of critical enquiry.
- 26. Demonstrate self-reflection and awareness/sensitivity to a diversity of people and cultures.

Alternative target awards

A student who is eligible for the following awards will be able to:

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As per non sandwich students with the additional knowledge and understanding learning outcome of: Apply a range of theoretical concepts to problems and issues within the practical environment of an organisational or industry sectors. Develop a range of work-related professional skills during the placement year

Teaching, Learning and Assessment

The methods used to enable outcomes to be achieved and demonstrated are as follows:

The acquisition of core knowledge is achieved through a range of teaching methods including lecture, seminar, tutorial and workshop. The core knowledge and understanding required for the programme determines the teaching methods used within modules. For example, lectures may be used to introduce core theories and concepts, with seminars, tutorials and workshops being utilised to build on core theories and explore in more detail further concepts, ideas and 'real-world' business issues.

The ability for students to consolidate their learning has been considered and developed within modules. As well as potentially using workshops, tutorials and seminars to practice and further explore theories and concepts, students will also develop their learning through on-line activities and directed reading.

In formulating the assessment strategy, the programme team aims to achieve an appropriate match between teaching and learning methods and assessment tasks in order to ensure that the programme offers variety in its assessment. The provision of formative assessment and feedback has also been considered within modules in order to provide students with the best opportunity to develop their knowledge and understanding of key subjects. Assessment methods for the programme include portfolios, presentations, research case-study, poster campaigns, on-line reflection, tests, essays, reports and examinations.

Programme structure - programme rules and modules

The Programme is studied over four or five years full-time (four years without the work based placement/study abroad year, five years with the work based placement/study abroad year). Study is undertaken at four levels, one for each year of study.

Students will be offered the opportunity of studying 60 credits abroad for one semester in Level 5. A 60 credit Level 5 Study Abroad module 5037BUSMK will normally replace the Level 5 semester 2 modules on the standard programme. This study abroad should cover the same learning outcomes as the modules being replaced. The modules to be studied in the host institution must be agreed in advance. The Level 5 mean for the final award mark will be calculated based upon the 120 credits at Level 5.

The programme will offer the opportunity of an additional study year abroad following level 5. Students will be enrolled on a 600 credit Hons. with the study abroad programme. Of these 600 credits 120 will be taken via a level 5 study abroad module (5039BUSMK). The modules to be studied in the host institution must be agreed in advance and be at the appropriate level. The level 5 mean for the final award mark will be calculated based upon the 240 credits at level 5.

Students may undertake an optional work based placement between Level 5 and Level 6. The placement year will follow Level 5 and students will be enrolled on a 600 credit honours sandwich programme to reflect the Sandwich Year module 5038BUSMK (120 credits). The Level 5 mean for the final award mark will be calculated based upon the 240 credits at Level 5.

Level 6	Potential Awards on completion	Bachelor of Arts with Honours
	0.0	(Fnd)
Core	Option	Award Requirements
6031BUSMK Consumer Psychology (20 credits) 6032BUSMK Digital Marketing (20 credits) 6034BUSMK Advertising and Integrated Marketing Communications (20 credits) 6038BUSMK Global Marketing (20 credits)	6035BUSMK Marketing Dissertation (40 credits) 6036BUSMK Marketing Project (40 credits) 6039BUSMK Marketing Consultancy Active Learning Project (40 credits)	80 core credits at level 6 40 option credits at level 6
Level 5	Potential Awards on completion	
Core	Option	Award Requirements
5031BUSMK Contemporary Marketing Context (20 credits) 5032BUSMK Research Methods (20 credits) 5033BUSMK Communicating the Brand (20 credits) 5034BUSMK Practical Digital Marketing Skills (20 credits) 5035BUSMK Strategy for Marketers (20 credits) 5036BUSMK Enterprise & Professional Practice (20 credits)		120 core credits at level 5 0 option credits at level 5
Level 4	Potential Awards on completion	
Core	Option	Award Requirements
4029BUSMK Professional Skills Development (20 credits) 4032BUSMK Foundation of Marketing 1 (20 credits) 4033BUSMK Management in Practice (20 credits) 4034BUSMK Consumer Behaviour (20 credits) 4035BUSMK FOUNDATIONS OF MARKETING 2 (20 credits) 4036BUSMK Business & Society (20 credits)		120 core credits at level 4 0 option credits at level 4
Level 3	Potential Awards on completion	
Core	Option	Award Requirements
3100FNDLBS Developing Skills for Business (20 credits) 3101FNDLBS Understanding Business Organisations and Operations (20 credits) 3102FNDLBS Essentials of Management (20 credits) 3103FNDLBS Introduction to Marketing and PR Communications (20 credits) 3104FNDLBS Data Analysis Techniques for Business (20 credits) 3105FNDLBS Programme Case Study (20 credits)		120 core credits at level 3 0 option credits at level 3

Information about assessment regulations

All programmes leading to LJMU awards operate within the University's Academic Framework. https://www.ljmu.ac.uk/about-us/public-information/academic-quality-and-regulations/academic-framework

Opportunities for work-related learning (location and nature of activities)

Opportunities for work-related learning (location and nature of activities)

The four elements of Work Related Learning (WRL):

- 1. Self awareness
- 2. Learning and practising skills
- 3. Experiencing the world of work
- 4. Experiencing and learning how to learn and manage oneself in a range of situations

will be addressed through the continuing development of graduate skills that are embedded into the programmes as well as via campus based work related learning.

With respect to elements 1, 2 and 4 the team are of the opinion that the comprehensive mapping exercise of the graduate skills clearly demonstrates that these elements are incorporated into the programme, as all 27 skills will be taught, practised and assessed via the core modules. In relation to element 3, the Programme Teams believe that the programmes deliver more than 40 credits of Campus Based WRL through the following modules:

Level 4: 4029BUSMK, Professional Skills Development - Employability /Self-awareness skills are built into and assessed in this modules.

Level 5: 5036BUSMK Enterprise & Professional Practice - this module further develops these skills and exposes students to real work `simulations' developing a range of skills and enhancing their employability skills.

Optional BUSMK5037 Study Semester Abroad, allows students to spend semester two studying in one of our partner universities in Europe and the USA.

Year 4:

Optional Marketing sandwich placement year, 5038BUSMK:

Students work in a full time job in industry for a minimum of 48 weeks. This will take place between level 5 and level 6. They enter into a learning agreement between themselves, the employer and the Liverpool Business School concerning their personal and marketing skill development. Students complete regular detailed learning logs which are assessed by both their LJMU and workplace supervisors. They also complete a portfolio of evidence of their skills development which again is assessed.

Optional BUSMK5039 Study Year Abroad, allows students to study for an entire academic year in one of our partner universities in Europe and the USA. This will take place between levels 5 and 6. Please be aware that students who take this option will move onto level 6 and therefore will be ineligible to take the optional marketing sandwich placement year 5038BUSMK

Criteria for admission

A/AS Level

72 UCAS tariff points from a minimum of 2 A Levels. Maximum of 20 AS points accepted.

BTEC National Diploma

72 UCAS tariff points

Irish Leaving Certificate

72 UCAS tariff points with a maximum 20 UCAS Tariff points from Ordinary Level

Scottish Higher

72 UCAS points to include Advanced Higher

International Baccalaureate

24 IB Diploma points

Access

At least 24 Merits and 21 Passes or any other combination which equates to 72 UCAS Tariff points in a relevant subject

Higher national diploma

Applicants holding a HND in Accounting will be considered for direct entry to Level 5 of the Programme.

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Other

Prior to starting the programme applicants must have obtained grade 4 or grade C or above in English Language and Mathematics GCSE or an approved alternative qualification:

- Key Skills Level 2 in English/ Maths
- NVQ Level 2 Functional skills in Maths and English Writing and or Reading
- Skills for Life Level 2 in Numeracy/English
- · Higher Diploma in Maths/ English
- Functional skills Level 2 in Maths/ English
- Northern Ireland Essential Skills Level 2 in communication or Application of Number
- Wales Essential Skills Level 2 in Communication or Application of Number

Mature entry

Applications are welcomed from mature and non-standard applicants, who will be considered on an individual basis. These applicants may be required to submit an essay and/or attend an interview, and should demonstrate potential and motivation and/or have relevant experience.

Overseas qualifications

International applications will be considered in line with UK qualifications.

Any Applicant whose first language is not English will be required to have IELTS 6.0 (minimum 5.5 in each component)

External Quality Benchmarks

All programmes leading to LJMU awards have been designed and approved in accordance with the UK Quality Code for Higher Education, including the Framework for Higher Education Qualifications in the UK (FHEQ) and subject benchmark statements where applicable.

The University is subject to periodic review of its quality and standards by the Quality Assurance Agency (QAA) Published review reports are available on the QAA website at www.qaa.ac.uk

Programmes which are professionally accredited are reviewed by professional, statutory and regulatory bodies (PSRBs) and such programmes must meet the competencies/standards of those PSRBs.

Support for students and their learning

The University aims to provide students with access to appropriate and timely information, support and guidance to ensure that they are able to benefit fully from their time at LJMU. All students are assigned a Personal Tutor to provide academic support and when necessary signpost students to the appropriate University support services.

Students are able to access a range of professional services including:

- Advice on practical aspects of study and how to use these opportunities to support and enhance their
 personal and academic development. This includes support for placements and careers guidance.
- Student Advice and Wellbeing Services provide students with advice, support and information, particularly
 in the areas of: student funding and financial matters, disability, advice and support to international
 students, study support, accommodation, health, wellbeing and counselling.
- Students studying for an LJMU award at a partner organisation will have access to local support services

Methods for evaluating and improving the quality and standards of teaching and learning

Student Feedback and Evaluation

The University uses the results of student feedback from internal and external student surveys (such as module evaluations, the NSS and PTES), module evaluation questionnaires and meetings with student representatives to improve the quality of programmes.

Staff development

The quality of teaching is assured through staff review and staff development in learning, teaching and assessment.

Internal Review

All programmes are reviewed annually and periodically, informed by a range of data and feedback, to ensure

quality and standards of programmes and to make improvements to programmes.

External Examining

External examiners are appointed to programmes to assess whether:

- the University is maintaining the threshold academic standards set for awards in accordance with the FHEQ and applicable subject benchmark statements
- the assessment process measures student achievement rigorously and fairly against the intended outcomes of the programme(s) and is conducted in line with University policies and regulations
- the academic standards are comparable with those in other UK higher education institutions of which external examiners have experience
- the achievement of students are comparable with those in other UK higher education institutions of which
 the external examiners have experience

and to provide informative comment and recommendations on:

- good practice and innovation relating to learning, teaching and assessment observed by external examiners
- opportunities to enhance the quality of the learning opportunities provided to students

Please note:

This specification provides a concise summary of the main features of the programme and the learning outcomes that a typical student might reasonably be expected to achieve and demonstrate if he/she takes full advantage of the learning opportunities that are provided. More detailed information on the learning outcomes, content, teaching, learning and assessment methods of each module can be found in module and programme guides.